

Initial Disclosure

1. The Financial Conduct Authority (FCA) The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer? Our Panel of Lenders, who may be able finance your purchase are; MotoNovo, Connected Car Finance, Close Brothers & Blue Motor Finance We will only introduce you to these lenders. We do not offer independent financial advice. You are under no obligation to use the financial products that we offer, other providers may offer similar products that may or may not meet your needs.

3. Which service will we provide you with? The service we provide is on a non-advice basis, we will however provide you with enough product information for you to make a decision on an informed choice basis. You may obtain free, independent financial advice from the Money Advice Service at www.moneyadviceservice.org.uk.

4. What will you have to pay us for our services? You will make no payment to us for introduction to finance providers, but we typically receive a payment or other benefits from the provider if you decide to enter into an agreement with them. This commission amount, which is calculated as a % of the balance of the finance agreement will be clearly declared to you.

Please be aware this application process may result in a hard credit check being performed by the lender prior to finance being offered

5. Who regulates us? Motorland is authorised and regulated by the Financial Conduct Authority. Our FCA number is 979222 Our permitted business is Permission as per FCA (Debt Counselling, Credit Broking, Debt Adjusting) You can check this on the FCA's register by visiting the FCA's website www.fca.org.uk/register or by contacting the FCA on 0800 111 6768.

6. What to do if you have a complaint If you wish to register a complaint, please contact us:

- In writing: Motorland, 237 Croydon Road, Beckenham, BR3 3PT
- By phone: 07483168971
- By email: motor.land@outlook.com

We aim to respond to your complaint within 7 days of receipt.

If you cannot settle your complaint your complaint with us, you may be entitled to refer this to the Financial Ombudsman Service by visiting www.Financial-ombudsman.org.uk or by writing to the Financial Ombudsman Service
South Quay Plaza
183 Marsh Wall
London
E14 9SR

7. We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Further information about compensation scheme arrangements is available from the FSCS.

8. The Data Protection Act Motorland is also governed by the Data Protection Act. This ensures any information you give to us is secure and confidential. This information may be passed to other groups and affiliated members including Close Brothers & Blue Motor Finance. Without this information Motorland is unable to process your order or enquiry. Under the data protection act you may have this information restricted or removed by telling Motorland at a later date. If you provide information and later wish to have this data restricted or removed from Motorland records, please contact Motorland on 07483168971.